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In today's competitive landscape, the interviewing process has evolved from being an administrative activity to becoming a critical business capability. Discover how managers and supervisors at any level can select and retain the best candidates for the organization. This complete interviewing system combines three essential ingredients needed to make the right hire—every time.

#1 ENSURE A PERSON-TO-ORGANIZATION FIT

The Three-Dimensional Interview: Evaluating for Capability, Commitment & Chemistry

Using a consistent, structured interview process maximizes relevant information, ensures objective evaluation and yields better-informed hiring decisions.

#2 PREDICT POTENTIAL FUTURE PERFORMANCE

Get the Whole Picture: Asking Probing Questions in a Behavior-Based Interview

Introduce advanced behavior-based probing techniques to help indicate how candidates for a given job will perform over time.

#3 AVOID LEGAL RISK

Legal Briefs™ Recruiting & Hiring: A Manager's Guide to Staying Out of Court

Understand and manage the complex legal issues that impact recruiting and hiring to reduce the risk of costly and damaging lawsuits.

This complete interviewing system allows you to:

- Develop interviewing skills that address each of your organization's unique needs
- Conduct a disciplined, consistent and structured approach to interviewing
- Ensure candidates are evaluated fairly, legally and objectively
- Prevent high turnover, eliminate unnecessary training and avoid damaging lawsuits
- Increase retention, reduce costs and improve job performance

SET THE STRUCTURE, AVOID LEGAL RISK & PREDICT FUTURE PERFORMANCE

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