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Relationship Strategies Series: Parts 1 & 2

The better you understand human behavior, the better you can communicate, effectively. This two-part video explores the four most common behavior styles...and shows how to communicate successfully with each.

Key Training Points:

- How to identify the four common styles of behavior
- How to determine your own behavior style
- How to adapt your communications to the behavior style of the other person & communicating better
- How to exceed the relationship expectations of coworkers

Part 1; Length: 20 min. Part 2; 18 min.

Includes Training Leader's Guide, 1 Workbook & 1 The Art of Giving & Receiving Feedback How-to-Book

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