**Little Things Mean A Lot™**
From Microinequities to Micro-affirmations

*With Brigid Moynahan*

**Question:** What powerful, eroding force has the biggest impact on engagement, performance, and inclusion?

**Answer:** The little things, subliminal messages we don’t talk about but that profoundly affect performance and morale.

**Question:** What are Microinequities?

**Answer:** Small, subtle signals we send to other people through our words and behavior that cause them to feel discounted, excluded, or devalued.

**Question:** What are Micro-affirmations?

**Answer:** Small, subtle signals we send to other people through our words or behavior that cause them to feel encouraged, appreciated, valued, and supported.

The “little things” are behaviors we all use, intentionally and unintentionally. They can make our organizations highly productive or erode their power, innovation and productivity. Designed by a pioneer in the field of diversity and inclusion, Little Things Mean A Lot™ shows how the ways we value and devalue our colleagues impact our workplace and its effectiveness.

This program combines a compelling business case with practical strategies individuals, teams and leaders can use to counter microinequities while building high performance work environments.

**Learning Objectives**
- Recognize that the way we treat each other at work - the little things we do - has a big impact.
- Learn to respond effectively to negative messages (microinequities) that can undermine our success.
- Equip yourself with simple tools and strategies to make the workplace more inclusive.

**Program includes:** 22-minute DVD designed for flexible use, Leader’s Guide: agendas for 3-hour and 1-hour workshops, detailed notes for facilitating intact and executive work teams, Participant Handouts, PowerPoint Presentations, and 10 Desk Reminder Cards.

**Purchase:** $995  
**Rental:** $395  
**Preview:** Free Online or DVD

Program also available for intranet license or online streaming license.

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Brigid Moynahan, founder of The Next Level, Inc., has designed and delivered more than 800 corporate programs in the US and internationally. A pioneer in addressing inclusion issues in organizations, her work has been profiled in Working Woman Magazine, Chief Learning Officer, Diversity, Inc., the Wall Street Journal, the Catalyst Awards and the Conference Board.