



PROMOTING ETHICAL CONDUCT

Integrity Every Day Real Choices. Right Decisions.

Specifically for Healthcare Professionals

Teach your employees what it really means to consistently act with integrity by doing the right thing, for the right reasons, in the right way.

About The Program:

Teach your employees what it *really* means to consistently act with integrity—the kind of integrity that leads to organizational excellence! Designed specifically for healthcare institutions*, this video-driven workshop will help create a safe environment of committed, ethical employees by giving them a common language to discuss and address today's most challenging ethical work-related issues, including:

- Billing and coding
- Quality of care
- Internal reporting
- Giving and receiving gifts
- Document retention and destruction
- Customer service, culture and community

This program features the A.C.T. decision-making model:

- A** - Analyze the situation
- C** - Consider the consequences
- T** - Take appropriate action

Learning Point Highlights:

- Communicates clear expectations regarding ethical integrity in the healthcare workplace
- Reinforces policies and procedures for addressing ethics and compliance concerns
- Illustrates the use of the A.C.T. model in common work-related ethical situations

Target Audience: All Employees

Course Length: 90 Minutes & ½ Day

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