### **DIVERSITY & RESPECT**



# Generations: <a href="M.E.E.T">M.E.E.T.</a> for Respect in the Workplace

The desire to be treated with respect is something we all have in common, especially in the workplace. The **M.E.E.T**. approach (**M**ake time to discuss; **E**xplore differences; **E**ncourage respect; **T**ake personal responsibility) counteracts shame, blame and stereotyping that create toxic environments and undermine productivity. Through M.E.E.T., employees learn to recognize, respond to and resolve situations arising from generational differences.

## **About The Program:**

With workers from four generations now active in the workforce, the potential for misunderstanding, frustration and conflict puts increasing pressure on productivity. To turn that challenge into a competitive advantage, this program applies the M.E.E.T. approach to the complexities of effectively working in and managing a multi-age workforce. Employees and managers gain insights, strategies and skills that help minimize generational conflict and strengthen collaboration.

## After completing the Workshop, participants will be able to:

- Define key characteristics of the four generations in the workplace
- Identify issues and situations influenced by generational differences
- · Apply practical tips for working successfully in a multigenerational workplace
- Demonstrate applying the M.E.E.T. model in working effectively across generations.

#### The Four-Step M.E.E.T. Model

**M** - Make time to discuss the situation

E - Explore differences

**E** - Encourage respect

T - Take responsibility

**Target Audience: All Employees** 

Course Length: 1, 4, 8 Hour Options plus a Manager's Module

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